

A POLICY OF THE MOULD

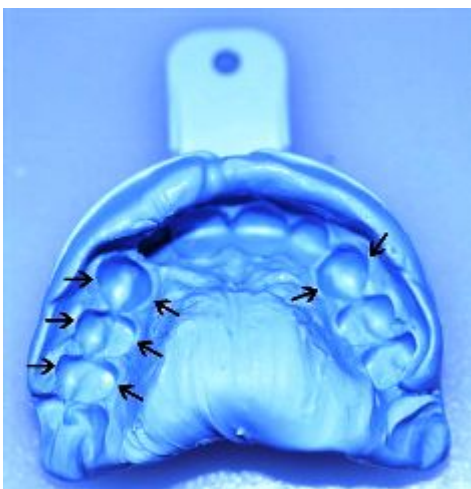
I understand the custom teeth jeweller, will in most cases, finish a putty moulds into a lab stone mould and that I may confirm this with JU*MA Jewel-Smile before sending in my order. However, I understand that if I have any problems sending in an acceptable putty (or a required finished lab stone mould) and the jeweller is not able to "finish or use" the mould, I have 30 days to make and send a suitable mould to JU*MA Jewel-Smile. (Tip: Ask your local dentist to have your mould!)

I understand the final acceptable mould impression is my responsibility and I agree to follow through in the time frames stated above. I understand that if there are any issues with my mould and I do not send an acceptable mould to JU*MA Jewel-Smile within 30 days, JU*MA Jewel-Smile reserves the right to cancel the order and to not provide any product, service, substitute or exchange.

Payment will be returned by JU*MA Jewel-Smile to sender within 30 business days minus a €25 cancellation service fee plus any applicable shipping fees. I agree to comply with the times frames explained in the JU*MA Jewel-Smile policies in regards to my JU*MA Jewel-Smile mould impression.

_____/____/____ SIGN & DATE HERE

NO REFUND, RETURN, EXCHANGE, SUBSTITUTE OR CANCELLATION ON CUSTOM TEETH & MOLD KITS



Look at the proper gum lines!

